

Amir 'Jadi' Mirmirani

Technical Support Services engineer at NSN

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Summary

Technical Admin and interface with 3rd party companies; supporting and resolving issues on VAS solutions and interfacing the customer and 3rd parties in case of necessity. Vast OS expertise with systematic troubleshooting experience. Worked for 2 years as VAS support engineer, one year as team leader and one year as senior support engineer.

Expert in NSN and 3rd party products. Long experience on UNIX based administration, eRefill platform (Impaq Co.), Networking, F5 products, VMS and IVR(Tecnotree) and VOIP solutions (NSN and 3rd parties).

Experienced in different projects (Dubai, Nigeria, Saudi Arabia and Afghanistan) and good at inter-personal communications.

Specialties

- * GSM, CSI, VAS (expert in eRefill and F5, good knowledge in SIP, VOIP and VMS (Webex))

- * Langs: Perl, Python, C

- * OS: Linux,Solaris,BSDs (Apache,sendmail,ftp,ssh,...)

- * HTML,XML,PHP,MySQL,CMSs, Screen scraping,blogs,wikis, etc

- * Networking

- flexible and adaptable to any environment and easily assimilate any new technology
 - Highly sociable,a good team player,with good communication skills
 - Positive attitude toward change and stress
 - Recognition/respect for people's diversity
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Experience

Technical Support Services at Nokia Siemens Networks

December 2009 - Present (1 year 1 month)

Supporting VAS platforms updated and keep customer updated about all the progress.

Solution Engineer at NSN Saudi Arabia

October 2009 - December 2009 (3 months)

Saudi Arabia - Working on Voice Over IP (SIP, Dilithium and ViVAS solutions) and VMS (Cisco webex).

Technical Support Services engineer at NSN

February 2008 - October 2009 (1 year 9 months)

Working on Big-IP F5, eRefill and unix systems

Database designer at Zanan mag

January 2008 - February 2008 (2 months)

I'm writing an script to convert MT site to SPIP site. I'm also designing the new database and their new website.

Chief System Admin at Gerdoo Host

October 2007 - February 2008 (5 months)

System administrator of a Debian Host which provides web hosting and other services to more than 12 human rights organizations.

Development, Technical Support and Documentantation at Inter News (France)

June 2007 - November 2007 (6 months)

This organization - among other projects - is promoting SPIP (open source CMS). I was the developer, technical support in Persian Language. I also translated and documented it's material into Persian.

Administration and Perl programming volunteer at coAbode

October 2007 - October 2007

Adding some features and debugging some issues.

System Administrator at Private

June 2007 - October 2007 (5 months)

FreeBSD system admin. Providing host for several human rights related sites, including www.IranHR.net

Trainer at Open Asia

August 2007 - August 2007

A two weeks workshop on Training of the Trainers and SPIP. Held at Kabul / Afghanistan for Open Asia NGO.

Trainer at Nai (Supporting Afghanistan Open Media)

June 2007 - June 2007

I trained the NAI (www.nai.org.af) staff in Kabul. A one week workshop on "How to start web sites for your radios". The Nai people are now training other Afghanistan radio's

Volunteer IT man at L.A. Gay & Lesbian Center

April 2007 - April 2007

Improved their website and helped them to immigrate from a MS based database to a MySQL web based one.

System Admin and Trainer at Iran CSOs Training and research center

April 2006 - April 2007 (1 year 1 month)

I was the network admin and technical support of the NGO with 2 Linux machines (Debian, Ubuntu) and 25+ windows clients. I've also trained staff and other NGOs on technical issues.

Trainer of the computer security at World Social Forum

January 2007 - January 2007

A 3 day workshop at Nairobi about computer security for human rights activists. The workshop was held by Tactical Tech

Chief programmer at IPIran

January 2002 - March 2006 (4 years 3 months)

System Admin at K. N. Toosi university of technology

September 1999 - June 2002 (2 years 10 months)

System administrator and troubleshooter of a computer network with a Novel (File sharing, print sharing) and Linux (Internet and Email services) server and 40+ clients.

Education

Allameh Tabatabai University

MA, Sociology, 2004 - 2007

Internews's workshop in Turkey

Training of the trainers, 2006 - 2006

K. N. Toosi university of technology

BS, Communication engineering, 1999 - 2004

Honors and Awards

First Prize in Kharazmi festival, 1998.

Nominated for the Best of Blogs / Reporters Without Borders Award, DEUTSCHE WELLE 2007.

Interests

Linux, SUN Solaris and BSD servers, employing Perl/Python/Ruby for new ideas, human rights.

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[Contact Amir 'Jadi' on LinkedIn](#)